

Andrew Gossen

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EDUCATION and TRAINING

*University of Calgary, Continuing Education Program, 2008
Certificate of Web Design, one course remaining*

*Nova Scotia Community College, 2006
Diploma in Information Technology, Major in Web Development*

CCNA 1 Networking Basics Certificate

Occupational Health and Safety (OHS) Certificate

Workplace Hazardous Materials Information Systems (WHMIS) Certificate

TECHNICAL SKILLS

Excellent knowledge of Windows 7 & other Microsoft Products
Proven ability to effectively work with Photoshop CS4
Excellent knowledge of web development (Dreamweaver CS4)
Good understanding of Illustrator CS4
Solid understanding of flash development (Flash CS4)
Good knowledge of database design
Exceptional people skills
Strong leadership skills
Determined and disciplined
Proven ability to develop Artistic work

RELATED WORK EXPERIENCE

Future Shop (Product Expert in Digital Imaging Department) August 2010 to January 2011

Sales and dealing with broad range of digital cameras, SLR's, and camera accessories.

- Required to concisely present, explain and demonstrate wide range of photography products to customers.
- Explained to customers relevant services and offers provided by Future Shop (e.g. Product Service Plans).
- Assisted other customers in need of help in other departments.
- Continually ensured department was properly stocked and organized.

The Source By Circuit City (Sales Associate/Asst. Manager)

October 2006 to June 2010

Sales and dealing with wide range of consumer electronics and specialty equipment. At times served as Assistant Manager.

- Required to understand and clearly explain wide range of tech related fields (being a fast learner is a must).
- Listened and advised customers on their tech related issues (including countless 'obscure' inquires).
- Demoed electronics in front of customers, often first time handling product.
- As Assistant Manager, delegated tasks to employees and preformed overall administrative duties in Manager's absence.

Halifax Regional Development Agency (HRDA)

March 2006 to May 2006

Through the Nova Scotia Community College, performed a graduation work-term with the HRDA that was ten weeks in duration. Also conducted freelance contract work for the HRDA after graduation.

- Redesigned website for HRDA.
- Provided information technology and office computer support to staff.
- Updated and re-designed websites, including adding artistic content.
- Designed poster for the HRDA's, "Make Way for YOUth" Program.

OTHER WORK EXPERIENCE

- Cashier/Front End Customer Service – Sobeys Inc., June 2005 to July 2006 (Halifax, Nova Scotia)
- Served as Deputy Returning Officer for the 2006 Federal Election
- Volunteered for the 2004 IWK Children's Hospital Fundraiser (Halifax)
- Designed website for High School entry to 2004 "Robots East" Robotics Competition (placed third out of twenty in Competition's Best Multimedia Presentation Award)

INTERESTS/HOBBIES

- Computers and technology
- Video games
- Art and cartooning
- History and politics

References Available Upon Request